



Realizing value from AI/ML

Increasing velocity and consistency
through MLOps

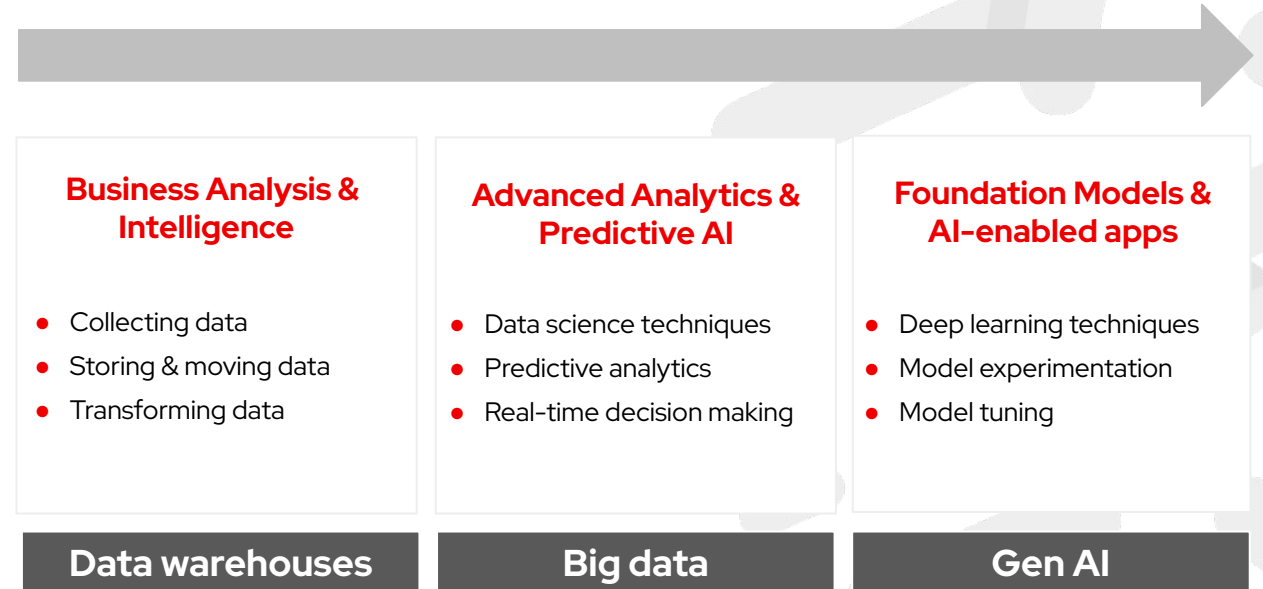
José Ángel de Bustos Pérez
Senior Specialist Solution Architect



AI has undergone significant evolution

The evolution of AI: from Business Intelligence to Generative AI

- ▶ Predictive AI runs businesses today
- ▶ Foundation models provide a shortcut for realizing the value of AI



Every business has a use for AI/ML



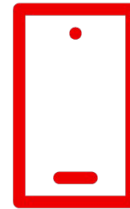
Healthcare

- Increased clinical efficiency
- Faster/better diagnosis
- Improved outcomes



Financial services

- More personalized services
- Improved risk analysis
- Reduced fraud
- Better predictions



Telcos

- Better customer insights/experiences
- Optimized network performance & operations
- Improved threat detection



Insurance

- Automated claims processing and handling
- Usage-based insurance services

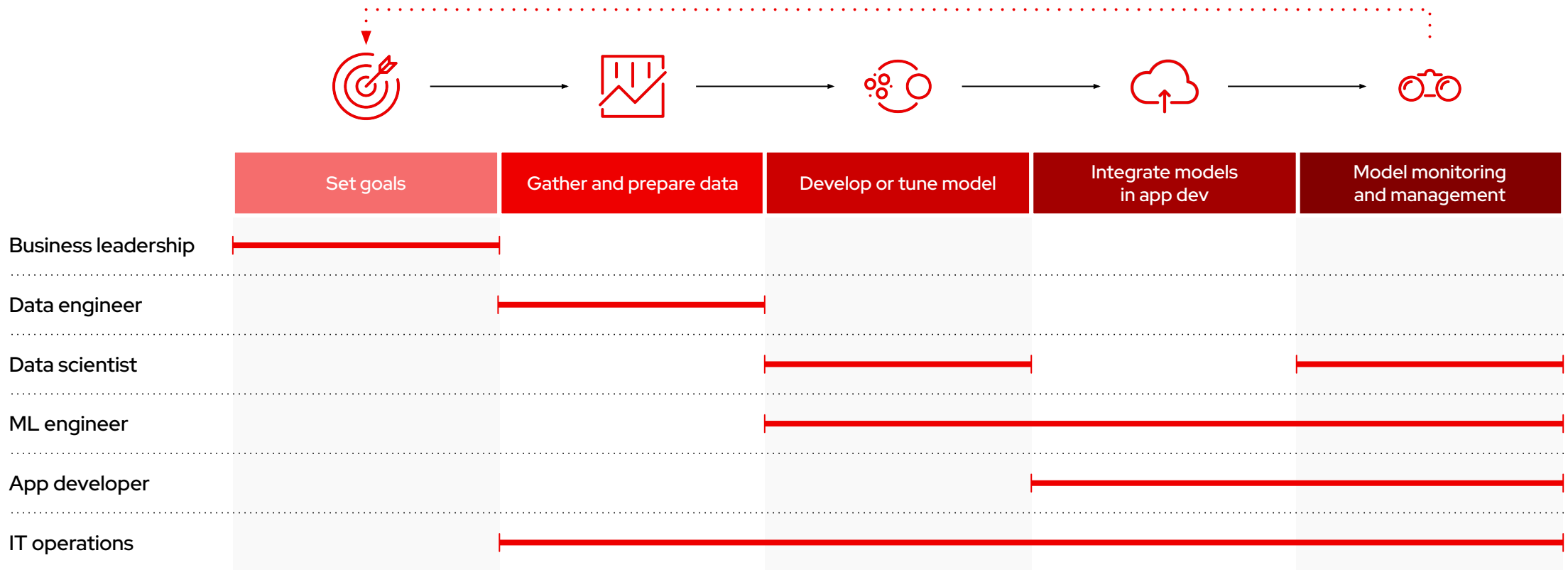


Automotive

- Autonomous driving
- Predictive maintenance
- Improved supply chains

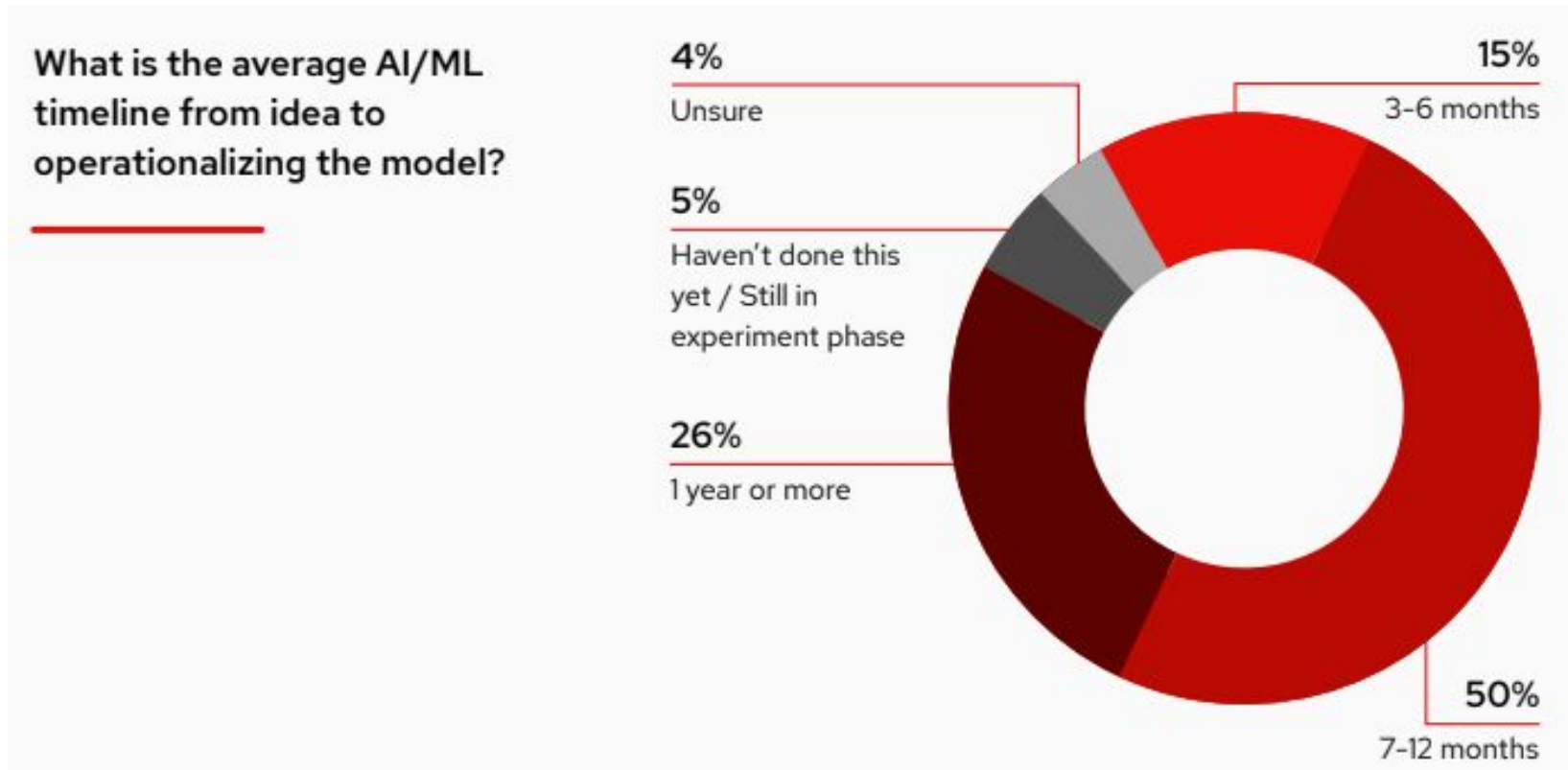
Operationalizing AI/ML requires collaboration

Every member of your team plays a critical role in a complex process



Operationalizing AI is still a challenging process

Half of respondents (50%) say their average AI/ML timeline from idea to operationalizing the model is 7-12 months.



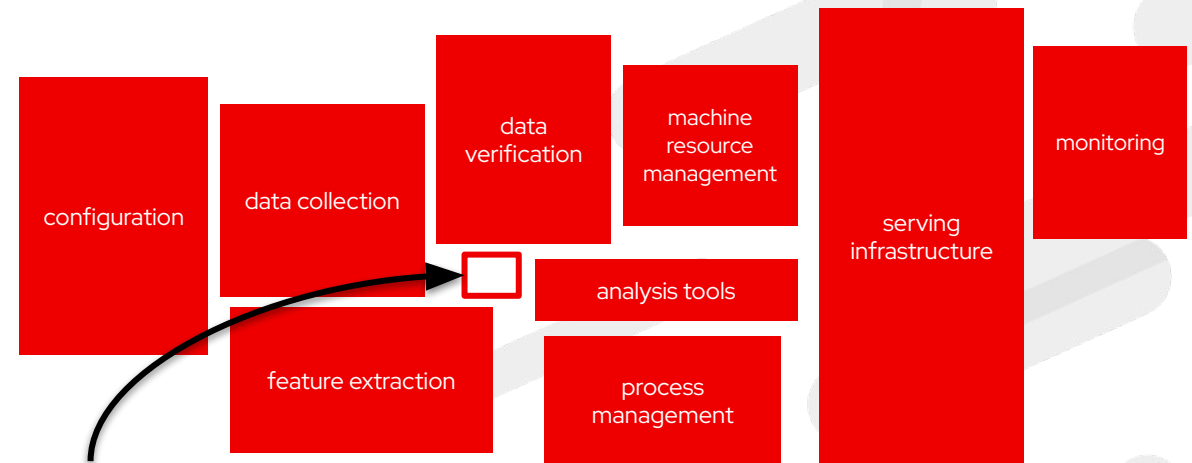
Complexities of operationalizing models

"a consistent application platform for the management of existing, modernized, and cloud-native applications that runs on any cloud."

"a common abstraction layer across any infrastructure to give both developers and operations teams commonality in how applications are packaged, deployed, and managed."

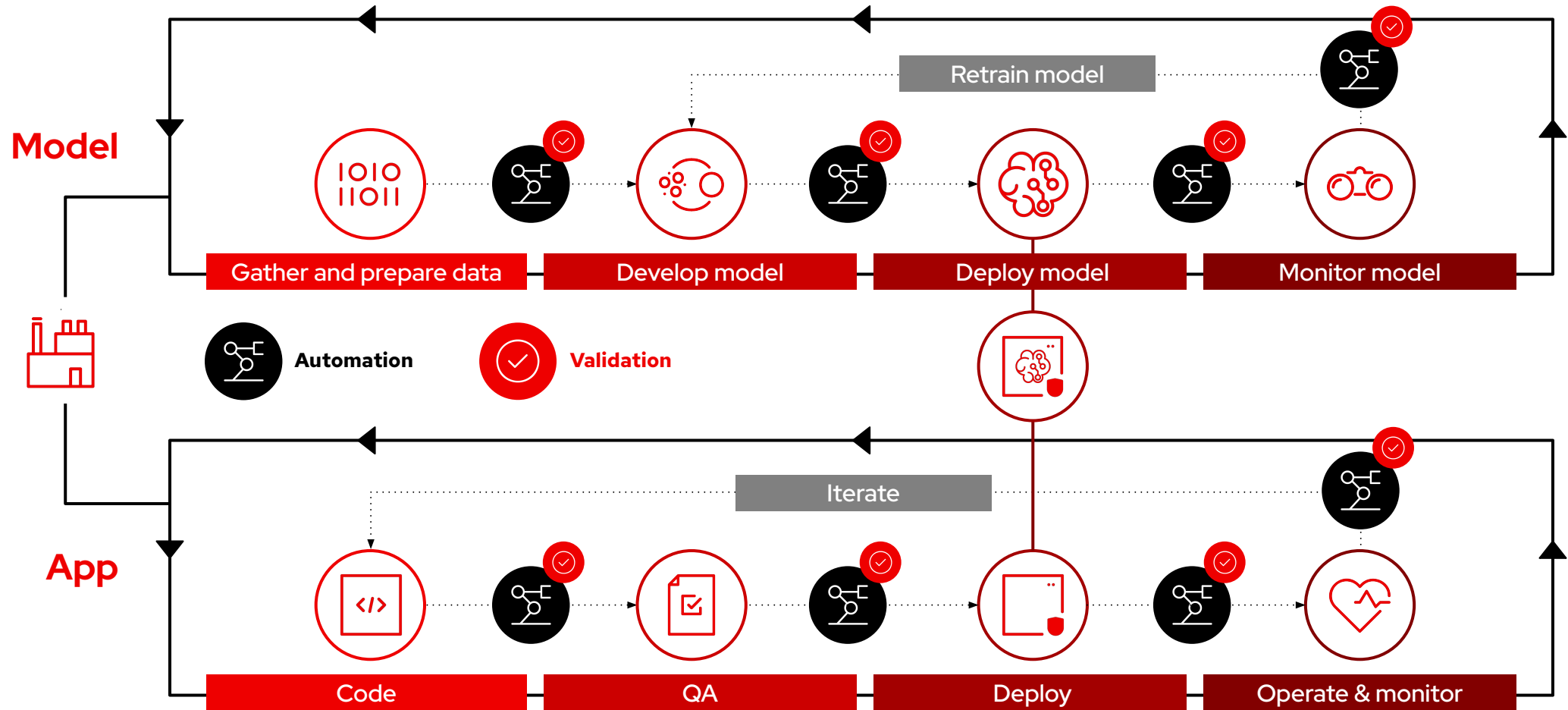
larger system

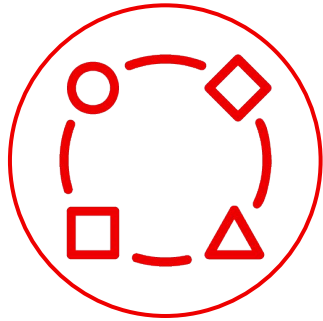
frameworks to build models



(Adapted from Sculley et al., "Hidden Technical Debt in Machine Learning Systems." NIPS 2015)

Lifecycle for operationalizing models





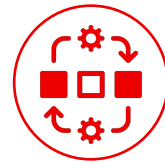
Challenges

Training, Serving & Monitoring



Workload management

Training jobs require variable compute resource requirements with access to accelerators. Serving requires the ability to scale on demand based on inference requests



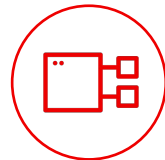
Orchestration

Consistency in repeatable and secure pipelines for data ingestion and processing through to model build and staging. Deployment across multiple platforms often leads to varying methodologies.



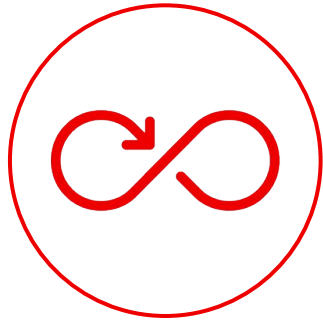
Platform and vendor complexity

Machine learning models typically optimized for specific hardware platforms which vary based on each model and use case. Adopting emerging technologies introduces risk.



Fleet management

Insights into model performance and quality are inconsistent and varied across the enterprise. Lack of model transparency increases risk within deployments.

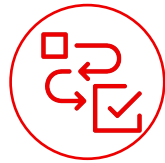


Challenges Model Lifecycle



Rollout coordination

Friction in handoffs between data science, application developer, and devops teams leads to high quality experiments never making it into production.



Software supply chain

Multiple orchestration platforms and bespoke build processes introduce risk into the software supply chain through lack of auditability, traceability, and transparency.



Agility

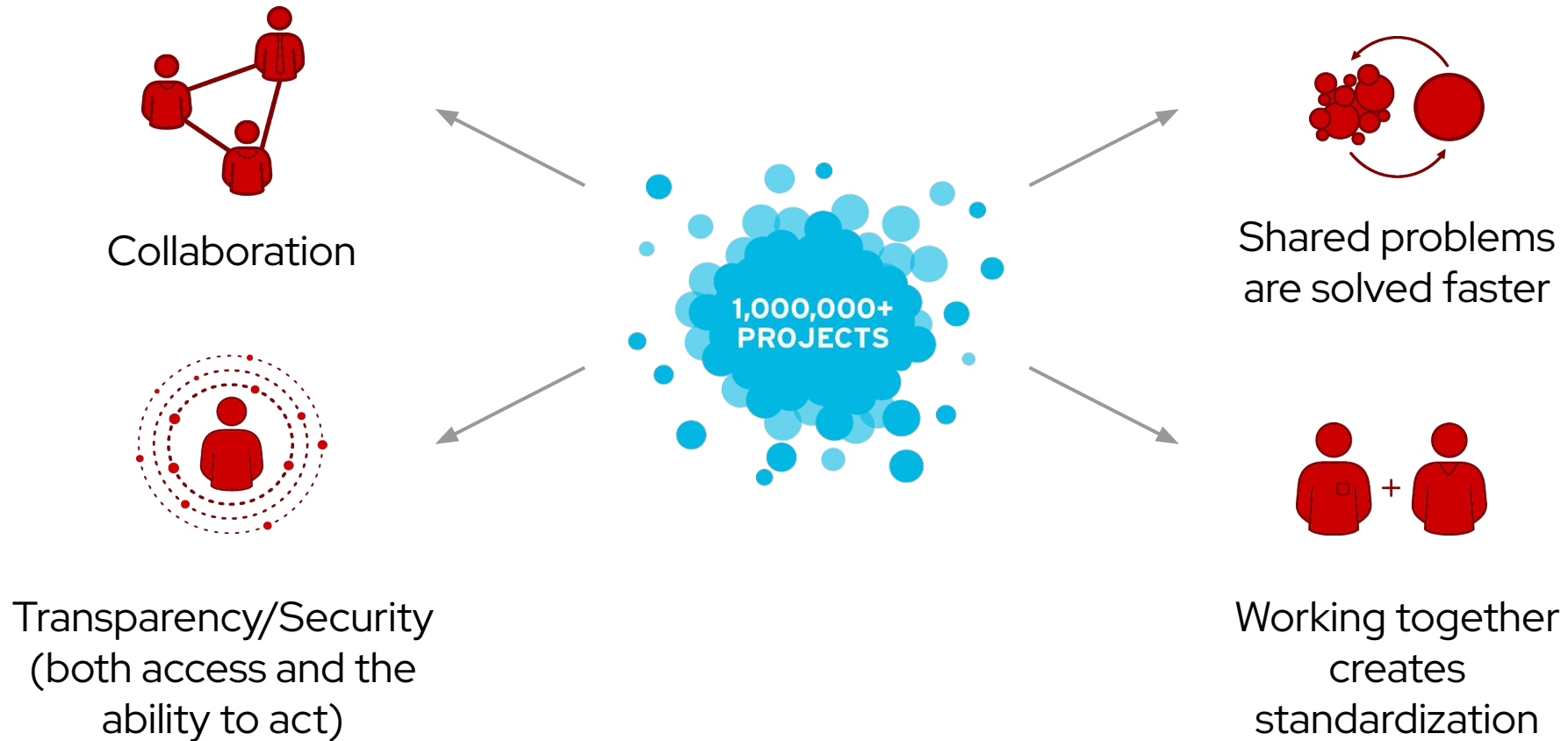
The ability to maximize value out of AI/ML is driven by more and more experiment iterations. Manual process and interventions reduce overall volume of runs.



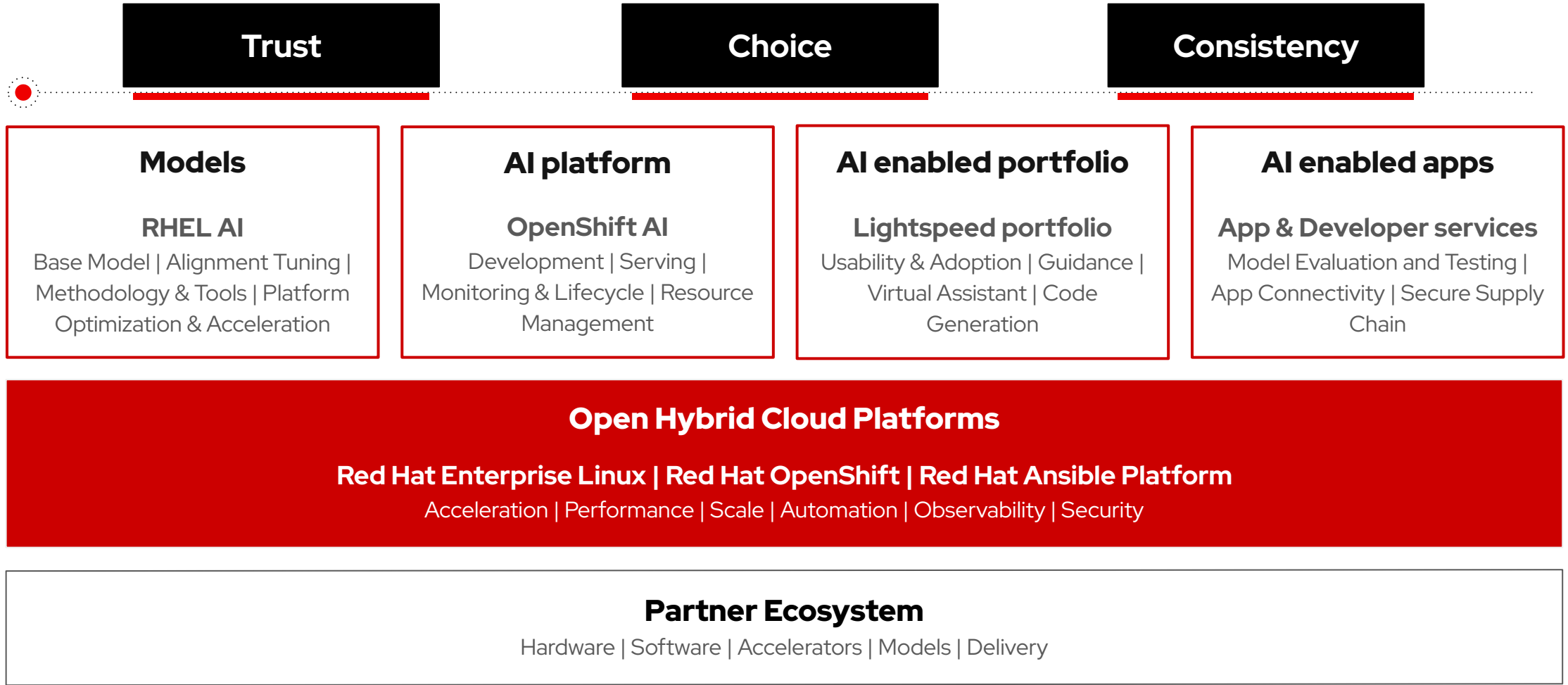
Loss of confidence

Repeated failures in model rollout leads to lack of confidence in AI/ML which limits the overall potential of the business.

AI/ML innovation driven by open source



Red Hat's AI portfolio





Red Hat Enterprise Linux AI

Foundation Model Platform

Seamlessly develop, test and run best of breed, open source Granite generative AI models to power your enterprise applications.

The model is the new platform.



Open Granite models

Highly performant, fully open source, collaboratively developed Granite language and code models from the community, fully supported & indemnified by Red Hat and IBM.



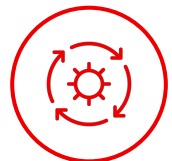
InstructLab model alignment

Scalable, cost-effective solution for enhancing LLM capabilities efficiently for a wide range of applications, making knowledge & skills contributions accessible to a wide range of users



Optimized bootable model runtime instances

Granite models & InstructLab tooling packaged as a bootable RHEL image, including Pytorch/runtime libraries, hardware optimized inference for Nvidia, Intel and AMD that can run anywhere and provides onramp to OpenShift AI for scale and lifecycle & watsonx for agent integration and governance.

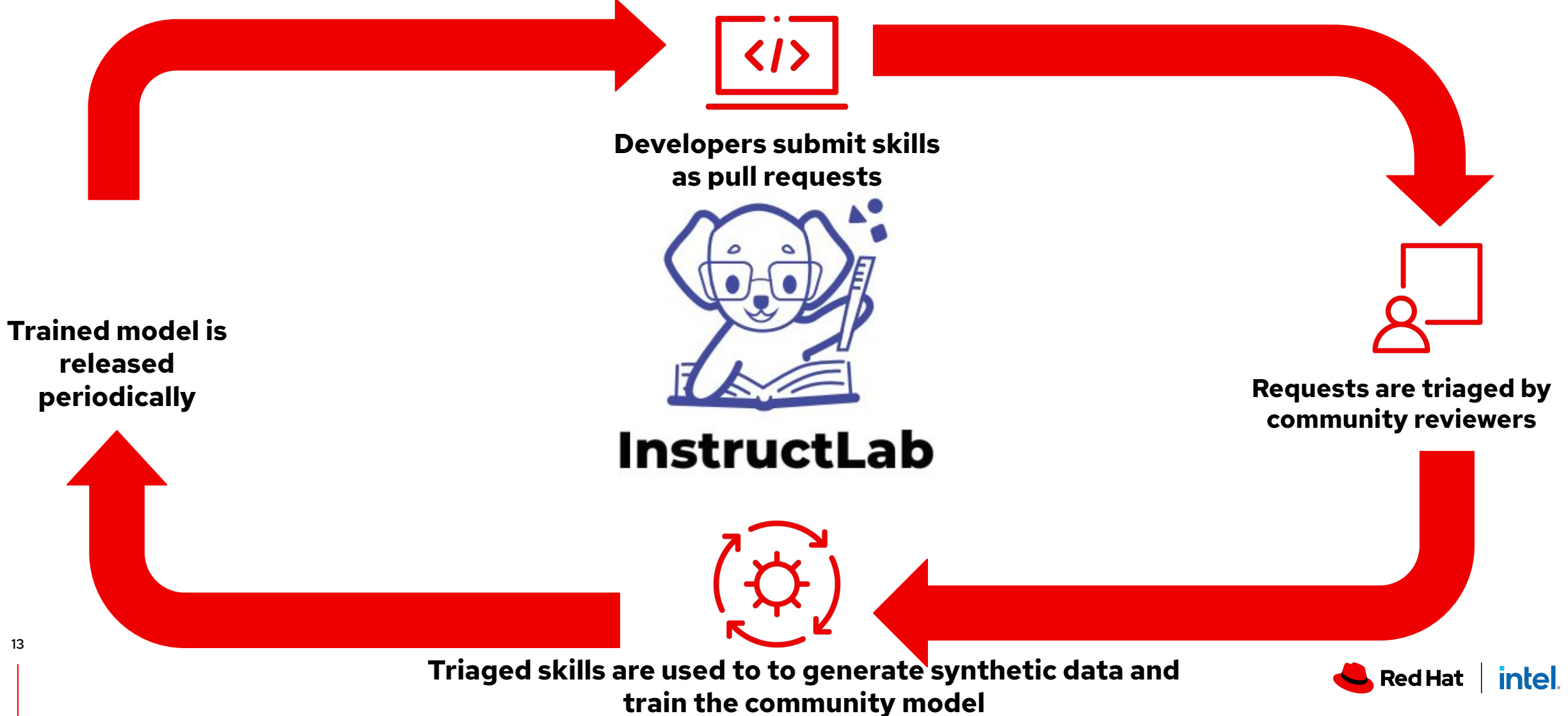


Enterprise support, lifecycle & indemnification

Trusted enterprise platform, 24x7 production support, extended model lifecycle and model IP indemnification

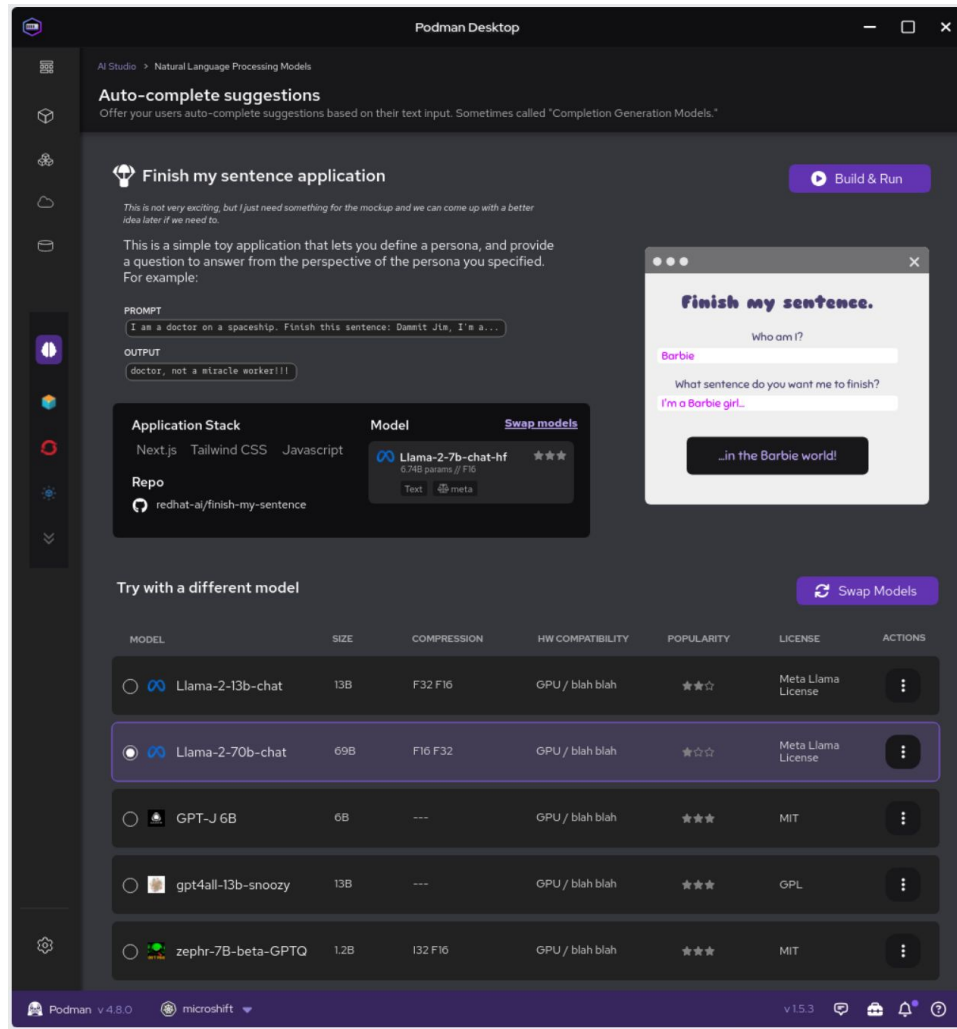
Introducing: **InstructLab**

Open source community project for GenAI model development



Introducing: Podman AI Lab

Simple developer access to local containers and AI



- ▶ Run and code against local models quickly on your laptop (Mac, Windows, & Linux)
- ▶ Accelerate AI adoption, by easing concerns around data access, data privacy, & security
- ▶ Local developer workflow for model fine-tuning
- ▶ Path to production - Easy to package and deploy apps and models direct to OpenShift AI all the way down to bare metal
- ▶ Simple access to Red Hat developer subscriptions



Model development

Interactive, collaborative UI for exploratory data science, and model training, tuning and serving

Model serving

Model serving routing for deploying models to production environments

Model monitoring

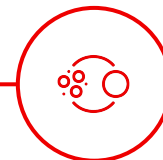
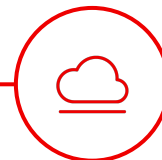
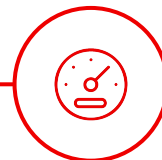
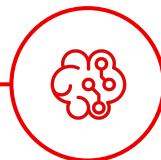
Centralized monitoring for tracking models performance and accuracy

Data & model pipelines

Visual editor for creating and automating data science pipelines

Distributed workloads

Seamless experience for efficient data processing, model training, tuning and serving



Announcing: **Red Hat Lightspeed** across Red Hat platforms

Intelligent, natural language GenAI processing capabilities designed to extend existing IT skills



OpenShift Lightspeed will be available in Technology Preview later in 2024

RHEL Lightspeed is currently in the planning stages and availability will be announced



Improve the **productivity and efficiency** of ops and developers by integrating AI into cluster administration and the operating system



Simplify enterprise planning and administration, improve performance and enhance security



More easily navigate the complexities of enterprise IT in the hybrid cloud

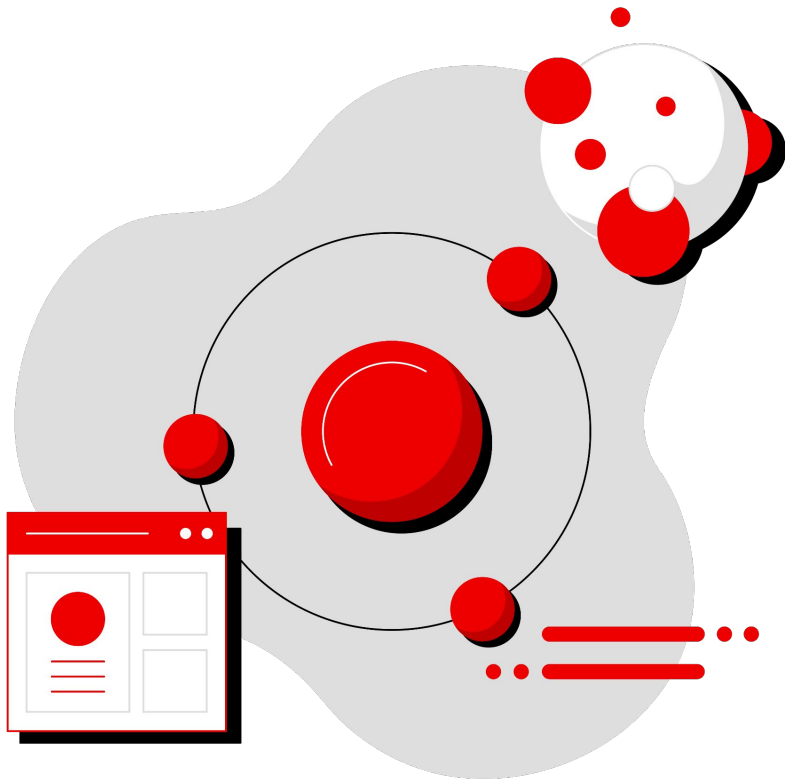
Announcing: **Konveyor GenAI for the Konveyor Community**



- ▶ GenAI applied to application modernization efforts
- ▶ Workflow-integrated LLMs
- ▶ Generated code directly within IDEs
- ▶ Successful migrations build strong recommendations
- ▶ Roadmap for Red Hat migration toolkit for applications

Use the power of enterprise-ready open source

Set yourself and your teams up for success with a solid foundation



The AI/ML ecosystem is complex

- ▶ Technologies are rapidly evolving
- ▶ Vendor landscape is constantly changing
- ▶ No single vendor can provide everything you need
- ▶ Organizations need a supported, secure enterprise version of open source tools and technologies for AI/ML
- ▶ Success with AI/ML starts with having a solid foundation to build upon