



NA Training Partner Conference

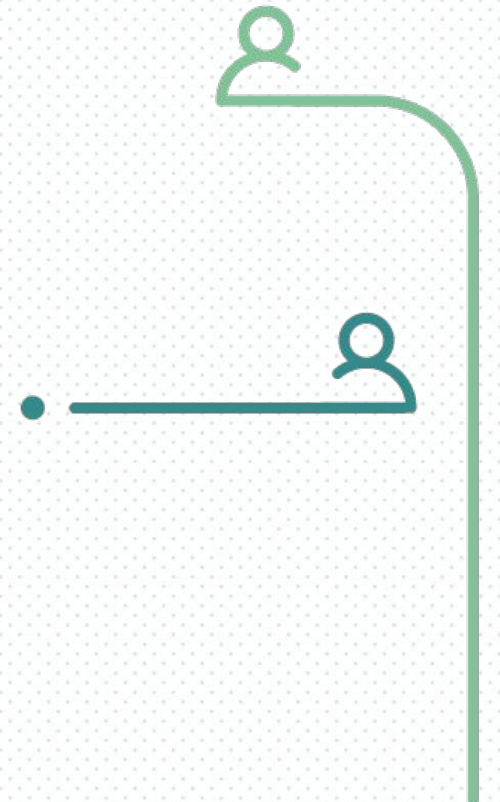
Virtual experience | 7-9 Sept, 2021

 **Open** collaboration,
learning **anywhere** 

Welcome Partners!

Kiersten Grey
Director, Learning Platforms
Red Hat

Chris Schunke
Senior Product Manager -
RHLS
Red Hat



Agenda:

- ▶ Red Hat Learning Community
- ▶ Red Hat Virtual Training & Labs
- ▶ Red Hat Learning Subscription



Red Hat Learning Community

- Benefits
- Roadmap

How learners leverage the RED HAT LEARNING COMMUNITY

BUILD your skills and proficiency of Red Hat technologies through our open, collaborative learning platform.

CONNECT with a global base of 70,000+ open source learners, subject matter experts, mentors, certified instructors and technical professionals.

FUEL your learning goals, career objectives and on the job application of open source technology.



learn.redhat.com

PEER TO PEER LEARNING

JOIN DISCUSSIONS

ASK QUESTIONS

WATCH LEARNING VIDEOS

FOLLOW SUBJECT MATTER
EXPERTS & INSTRUCTORS

UNLOCK BADGES

STAY UPDATED ON LEARNING
TOOLS & RESOURCES

PERSONALIZED
EXPERIENCE

What value does RHLC bring open source learners?

- ▶ Connection between learners with like-minded goals.
- ▶ Access to subject matter experts, curriculum/certification/platform developers, industry veterans, etc.
- ▶ Source of truth for course and exam releases, announcements, release notes, etc.
- ▶ Platform focused on Red Hat technical skill adoption.
- ▶ Network and resources that support on the job success and troubleshooting.
- ▶ Quick and reliable community support when navigating and consuming Red Hat Training offerings.
- ▶ Channel to provide feedback to curriculum and exam stakeholders on offerings in play.



Red Hat Learning Community

Updated 8.09.21

Data Snapshot

73,000

Members

2.6 Million

Page Views

880K

Site Visits

750K

Unique Visitors

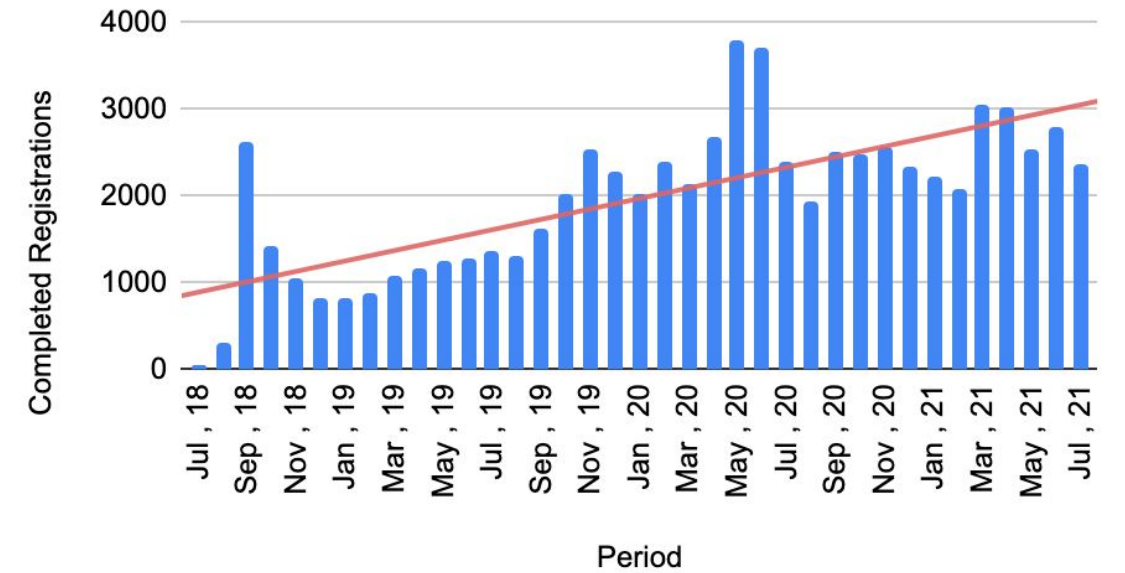
15.4K

Overall Posts

9K

Kudos Given

Monthly Registrations



Example: How instructors can provide feedback during the course development cycle.



Question: Which version control system do you use?

We are working an exciting new course and want to know which version control system do you use - and...



by **ADMIN** [Deanna](#) • Community Manager • in [General](#) • Friday

TESTIMONIALS

“This platform has helped us migrate our business model to Linux from UNIX and Windows (we still use a lot of UNIX and windows) with various customers. Our Linux footprint continues to grow consistently. We are now embracing Docker, Kubernetes, and various forms of virtualization (ours, and what people call the cloud). I've been involved with helping people with Linux in the Red Hat Discussion area for some years as one of their community leaders. The Red Hat Learning Community in combination with the Red Hat Learning subscription has been highly helpful in learning both new technologies and to sharpen what I need to know with Linux.” *(Contributed by RJ Hinton)*

RHLC + RHLS = Business Transformation

“I think it is useful for new users of Red Hat products, who don't have much experience with Red Hat based systems and Linux in general. The learning offerings are outstanding and it's a good idea to provide a platform that answers related questions, and help our members and users getting started.” *(Contributed by Christian Labisch)*

RHLC = Tool to break the barrier to entry and fill the skills gap



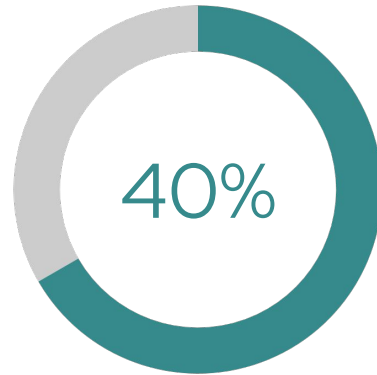
Red Hat Virtual Training

- The world of virtual learning
- Hands-on labs

Switching Live Training to virtual

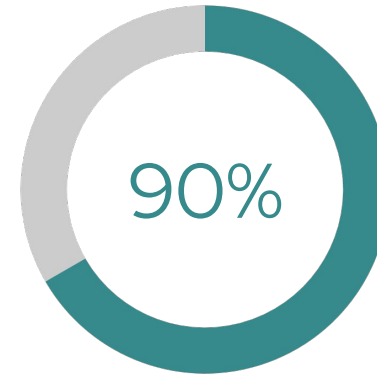
Live training has changed completely in the last 18 months - how are we keeping up?

The impact of the pandemic on in-person events in 2020 & 2021 has had a dramatic effort. Our training platforms were able to manage this fast switch and keep up with the demands of training people in a virtual environment.



2018 - 2019

Live training is a mix of (60% in-person and 40% virtual training

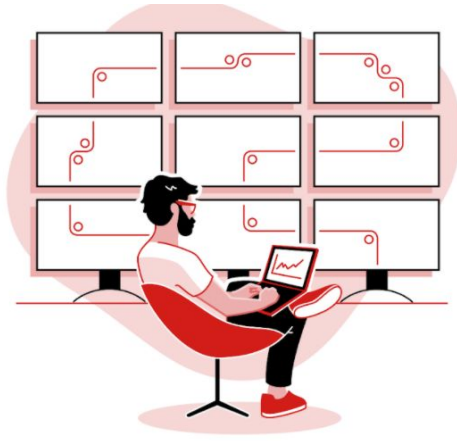


2020 - 2021

Live training has shifted to nearly 100% online

RH Virtual Training

Public and Private training delivered virtually across the globe



Students

Easy access to the virtual learning environment

Video walk through of VT & lab env.

Visual improvements to access labs, student guides, web conferencing tools

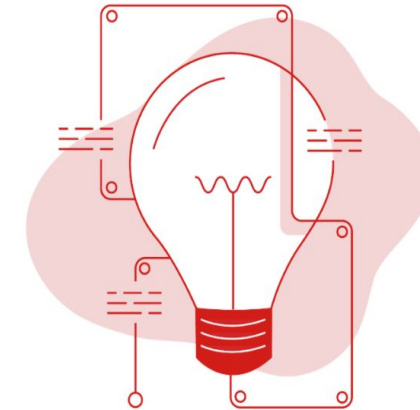


Instructors

Accessibility to after-class survey reports

RH Learning Community first look at new features, product updates, outages

SSH access in VT classes



Support

Improved communication flow from instructors to L1 support staff
Increased resources to support all time zones & delivery needs

Hands-On Labs

- How to use your labs Video
- Upgraded infrastructure
- SSH Access for instructors
- Capacity Planning
- Monitoring & Disaster Recovery
- In Lab user improvements (i.e. copy/paste, drivers)
- Continuous improvements & innovation to align with expanding curriculum

Red Hat System Administration I

DOWNLOAD EBOOK ▾ Version 8.2 - FEEDBACK TRANSLATIONS -

Table of Contents Course Lab Environment ★ ⓘ

▶ Lab Controls ^

Click **CREATE** to build all of the virtual machines needed for the classroom lab environment. This may take several minutes to complete. Once created the environment can then be stopped and restarted to pause your experience.

If you **DELETE** your lab, you will remove all of the virtual machines in your classroom and lose all of your progress.

WATCH TUTORIAL

DELETE STOP ⓘ

bastion	active	ACTION ▾	OPEN CONSOLE
classroom	active	ACTION ▾	OPEN CONSOLE
servera	active	ACTION ▾	OPEN CONSOLE
serverb	active	ACTION ▾	OPEN CONSOLE
utility	active	ACTION ▾	OPEN CONSOLE
workstation	active	ACTION ▾	OPEN CONSOLE

Auto-stop in 34 minutes. +

Auto-destroy in 7 days. +



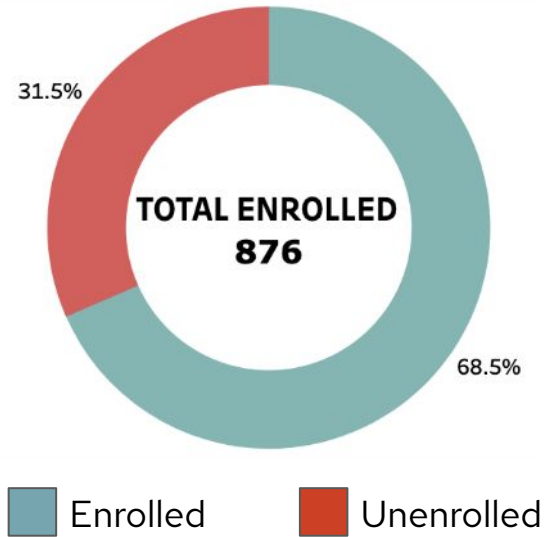
Red Hat Learning Subscription

- Premium
- Roadmap

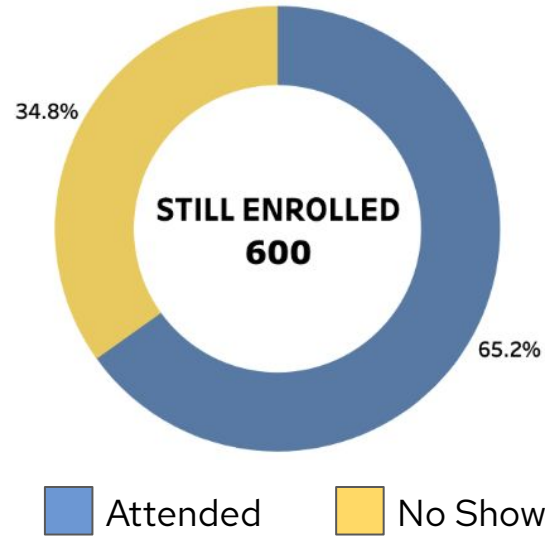
RHLS Premium

Consumption at a glance

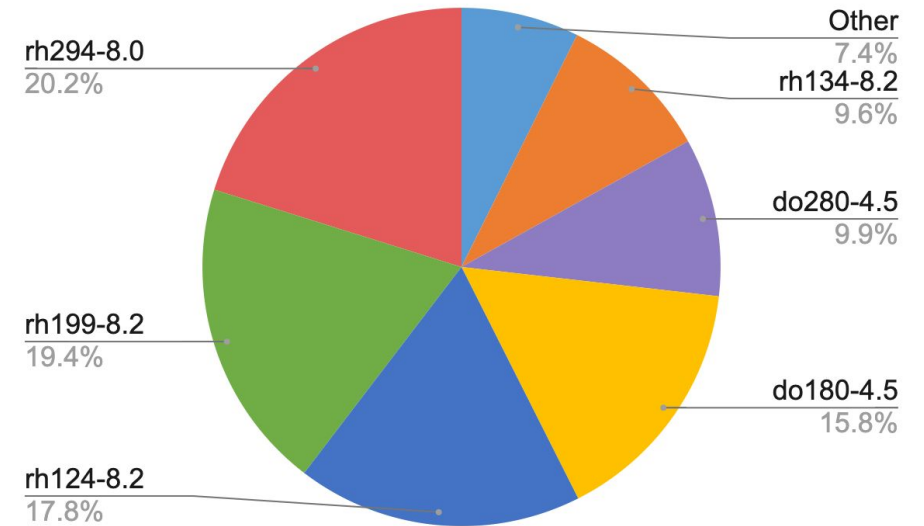
Total enrollment & unenrollment



Attended & No-shows



Top Premium courses



Premium NPS



Student quotes:

- *Class is well-organized in smaller and easily consumable sections.*
- *These daily sessions build upon what has been learned in the videos and textbook materials*
- *This is a great option if you have questions about things that you cannot ask during the prerecorded course material.*

RHLS Premium Features

New features since Release

- ▶ Request Sessions
- ▶ Schedule All sessions of a course
- ▶ Reschedule Sessions
- ▶ Certificate of Attendance

The screenshot displays the RHLS Premium interface with several key features highlighted:

- Request Form:** A form titled "Request Sessions" for the course "Cloud Storage with Red Hat Ceph Storage". It allows users to specify a date range (e.g., "Next month"), preferred time (e.g., "Morning"), and timezone (e.g., "America/New_York"). A "REQUEST" button is visible.
- Filtering:** A "FILTER BY" sidebar on the left allows filtering by Products, Categories, Instructors (listing names like Jesse Scott, David Callahan, etc.), and Languages (with "English" selected).
- Course Management:** A central panel shows course details for "RH294 - Red Hat System Administration III: Linux Automation with Ansible". It includes session status indicators (1-10) and "SCHEDULE ALL" buttons.
- Session Details:** Individual session cards for "RH294 - RH294 Session 1", "RH294 - RH294 Session 2", and "RH294 - RH294 Session 3" are shown, each with start/end times, duration, and a "RESCHEDULE" button.
- Course Progress:** A progress bar at the bottom shows 10 sessions, with the first session completed.

Progress Report

CHRIS SCHUNKE
NAME

Red Hat System Administration III: Linux Automation with Ansible(RH294)
COURSE

SESSION	DATE OF ATTENDANCE
RH294 - session 1	Monday, 07 June, 2021 16:00 PM +0000 UTC
RH294 - session 2	Monday, 07 June, 2021 20:30 PM +0000 UTC
RH294 - session 3	Tuesday, 08 June, 2021 16:00 PM +0000 UTC
RH294 - session 4	Tuesday, 08 June, 2021 20:30 PM +0000 UTC
RH294 - session 5	Wednesday, 09 June, 2021 16:00 PM +0000 UTC
RH294 - session 6	Wednesday, 09 June, 2021 20:30 PM +0000 UTC
RH294 - session 7	Thursday, 10 June, 2021 16:00 PM +0000 UTC
RH294 - session 8	Thursday, 10 June, 2021 20:30 PM +0000 UTC
RH294 - session 9	Not attended, yet.
RH294 - session 10	Not attended, yet.

Certificate of Attendance

THIS IS TO CERTIFY THAT

CHRIS SCHUNKE

HAS SUCCESSFULLY ATTENDED ALL SESSIONS IN

Red Hat System Administration III: Linux Automation with Ansible (RH294)

June 11, 2021



RHLS Premium Demo

The screenshot displays the Red Hat Learning Subscription dashboard. At the top, there are navigation links for REDHAT.COM, SUPPORT, and FAQ, along with user management options like 'Switch user', 'English', and 'CS'. The main navigation bar includes 'Home', 'Dashboard', 'Catalog', 'Live Sessions', 'Skills Paths', 'Reports', and 'Community', with an 'Early Access' button. A search bar is located below the navigation. On the left, a 'FILTER BY' sidebar allows users to filter by 'PRODUCTS', 'CATEGORIES', 'INSTRUCTORS', and 'LANGUAGES', with date and time range filters. The main content area lists five training courses, each with a 'SCHEDULE ALL' button and a row of session indicators (1-10).

Course ID	Course Name	Number of sessions	Scheduled	Attended
RH199	RHCSA Rapid Track	10	0	0
RH124	Red Hat System Administration I	10	1	0
DO101	Introduction to OpenShift Applications	4	0	0
DO180	Red Hat OpenShift I: Containers & Kubernetes	8	0	0
CL260	Cloud Storage with Red Hat Ceph Storage	10	0	0

RHLS Roadmap

	CY21 Q3			CY21 Q4			CY22 Q1			CY22 Q2		
Reporting												
Add Data to reports			✓									
Management Reporting enhancements							✓					
Summary Reports for Management						✓						
Customized Training Experience												
Customized Skills Paths						✓						
Assigning Skills Paths								✓				
Skills Path tracking and reporting								✓				
Customer LMS Integration												
SSO Integration												✓
RHLS Catalog API						✓						
RHLS User Progress API					✓							
RHLS Premium Enhancements												
Expanding GEOs				✓								
Calendar integration									✓			

Management Reporting Summaries

Generated reports

Title	Time range	Format	Scheduled
Mid-month Update	March 1, 2021 - March 16, 2021	PDF	Monthly, next on 17 April, 2021
2021 Q1	Jan 1, 2021 - March 15, 2021	TSV	No
2020	Jan 1, 2020 - Dec 31, 2020	PDF	Yearly, next on 17 March, 2022
Overall performance	- Dec 31, 2020	TSV	Monthly, next on 17 April, 2021
David Bowie	Jan 1, 2021 - March 17, 2021	TSV	No
Special Audit	July 11, 2020 - Jan 15, 2021	PDF	No
report_180220210100	March 1, 2020 - Feb 17, 2021	PDF	Monthly, next on 18 March, 2021
report_180120210100	Feb 01, 2020 - Jan 17, 2021	PDF	Monthly, next on 18 Feb, 2021
Year-end summary	- Dec 31, 2020	PDF	Yearly, next on 1 Jan, 2022
report_181220200100	Jan 1, 2020 - Dec 17, 2020	PDF	Monthly, next on 18 Jan, 2021

Customized reports

Most Popular Courses

Course	Completed	In progress
1. RH124 - Red Hat System Administration I	126	320
2. RH294 - Red Hat System Administration III: Linux Automation with Ansible	112	11
3. DO447 - Advanced Automation: Red Hat Ansible Best Practices	98	98
4. DO328EA - Building Resilient Microservices with Istio and Red Hat OpenShift Service Mesh	26	81
5. AD248 - Red Hat JBoss Application Administration I	25	168

Summaries

Custom Skills Paths

REDHAT.COM SUPPORT FAQ English UN

Red Hat Learning Subscription Home Dashboard Catalog Skills Paths Community Early Access

Days remaining 310 | Lab hours used 200/400 | Downloads 0/5 | Exams taken 0/4

Search

Skill Path Customization

Custom - Manager Demo ABC

- CL110 - Red Hat OpenStack Administration I (v1.4.2) REMOVE
- CL210 - Red Hat OpenStack Administration II (v6) REMOVE

Start typing and select an offering or pick one from below... *This field is mandatory

ACCEPT

Due date: Define a due date Users CANCEL CREATE

Available offerings

- AD183 - Red Hat Application Development I: Programming in Java EE (v6) ADD TO PATH
- AD240 - Managing APIs with Red Hat 3Scale (v1.2.1) ADD TO PATH
- AD248 - Red Hat JBoss Application Administration I (v4) ADD TO PATH

« 1 2 3 4 5 - 24 »

Customized path creation

REDHAT.COM SUPPORT FAQ English UN

Red Hat Learning Subscription Home Dashboard Catalog Skills Paths Community Early Access

MY DASHBOARD SUMMARIES MY TEAM ADMIN CUSTOM SKILLS PATHS REPORTS

ACME ACME Company

YOU CAN REACH OUT DIRECTLY Your Red Hat account representative: **Firstname Lastname**, email: lastname@redhat.com, phone: +1-800-555-REP

Progress Monitor

Type in username, rhn id or email...

Filter: Previously created Skills Pat... Due date: Feb 28 2022 Manager: All managers On target: All CUSTOMIZE

Name	Username	Email	Progress	Manager	On target
User Name 1.	rhn-id-1	user1@email.com	25%	Manager Name 1.	Yes
User Name 2.	rhn-id-2	user2@email.com	19%	Manager Name 4.	No
User Name 3.	rhn-id-3	user3@email.com	21%	Manager Name 2.	Yes
User Name 4.	rhn-id-4	user4@email.com	26%	Manager Name 2.	Yes
User Name 5.	rhn-id-5	user5@email.com	20%	Manager Name 2.	Yes
User Name 6.	rhn-id-6	user6@email.com	17%	Manager Name 1.	No
User Name 7.	rhn-id-7	user7@email.com	25%	Manager Name 2.	Yes
User Name 8.	rhn-id-8	user8@email.com	25%	Manager Name 1.	Yes
User Name 9.	rhn-id-9	user9@email.com	25%	Manager Name 1.	Yes
User Name 10.	rhn-id-10	user10@email.com	23%	Manager Name 1.	Yes

« 1 »

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Path Tracking by Management

RHLS Discussion

Questions? Feedback?

Thank you!

Red Hat is the world's leading provider of enterprise open source software solutions. Award-winning support, training, and consulting services make Red Hat a trusted adviser to the Fortune 500.



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[youtube.com/user/RedHatVideos](https://www.youtube.com/user/RedHatVideos)



[facebook.com/redhatinc](https://www.facebook.com/redhatinc)



twitter.com/RedHat