



# Certifications in a Covid world

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## Covid made changes:

- No classroom exams
- Testing centers shut down
- Needed new plan immediately!



## Exam types during Covid:

- Classroom (mostly in China and Middle East)
- Testing Center (India and EMEA)
- Remote



## Covid in the classroom:

- Candidates must wear mask
- Desks must be cleaned
- Computers must be cleaned
- More space between candidates



Covid:

Number of exams delivered in  
classroom in US in 2021: 3



## Remote exams:

Own equipment

- Desktop
- Laptop



## Remote exams: Laptop

- Only allowed *wired* mouse  
OR
- External *wired* monitor, keyboard and mouse; no use of laptop as desktop



# Remote exams: Support

Pre-exam help

During Exam help

Post-exam help





# Certification Team:



Platform /  
Cloud  
Devel



Middleware /  
Infrastructure  
Devel



Support



QE



# Q&A

# Thank you!

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# Appendix



# Platform Cloud Devel:

## Henry Maine

- Ayumi Tanaka Kazami
- Salvatore Bognanni
- Ryan Sawhill
- Greg Hosler
- Curtis Rempel
- Rob Locke
- Mary Tomson
- Darlei Lopes \*



# Middleware/Infra Devel:

## Greg Kable

- Joe Kirby
- Anthony Patricio
- Juan Zuriaga Gasco
- Manuel Alejandro Ayuso Martin
- Angel Olle Blazquez \*
- Sergi Jimenez \*



# Support:

## Lene Jensen

- Mojan Iype
- Parthiban Ganapathi
- Roger Moreno \*
- Arvind Sharma \*
- Mohammed Waseem
- Sophia Bose \*



QE:

- Saagar Shrivastava
- Syed Nadeem \*

\*New hires during Covid