

Red Hat Quarterly Services Hour Giveaway 2021

Official Terms and Conditions

NO PURCHASE NECESSARY. VOID WHERE PROHIBITED. OFFER AVAILABLE ONLY WHILE GIFTS LAST.

ENTRY IN THIS PROMOTION CONSTITUTES YOUR ACCEPTANCE OF THESE OFFICIAL TERMS AND CONDITIONS.

1. *PROMOTION DESCRIPTION.* The Red Hat Quarterly Services Hour Giveaway 2021 ("Promotion") is offered by Red Hat, Inc. as a way of rewarding individuals who attend the "Insights from the field on Properly Orchestrated Automation" webinar taking place on December 1, 2021 ("Event").
2. *TERM.* The Promotion will take place on December 1, 2021 from 12:00 p.m. (noon) to 1:00 p.m. Eastern Standard Time ("Promotional Period").
3. *ELIGIBILITY.* To be eligible to receive a Gift, at the time of entry you must: (i) have registered at <https://events.redhat.com/profile/483532> to attend the Event; (ii) have access to the Internet and a valid email address; (iii) be a legal resident of Canada (excluding Quebec) or the United States; and (iv) be above the age of majority in your jurisdiction of legal residence ("Participant"). Employees and contractors of Red Hat, Inc. and each of its respective affiliated companies, subsidiaries, advertising or promotional agencies, and other agents, and the immediate family members of, and any persons domiciled with, such employees and contractors are not eligible to enter. **Government employees and contractors are not eligible to enter.**

If you are entering as part of a company or on behalf of your employer, these rules are binding on you, individually, and/or your employer. If you are acting within the scope of your employment, as an employee, contractor, or agent of another party, you warrant that such party has full knowledge of your actions and has consented thereto, including your potential receipt of a gift. You further warrant that your actions do not violate your employer's or company's policies and procedures.

4. *HOW TO RECEIVE A GIFT.* NO PURCHASE NECESSARY. Participant may request a Gift by attending the Event during the Promotional Period ("Gift Request").

LIMIT ONE (1) GIFT REQUEST PER PARTICIPANT. Subsequent Gift Requests will be ignored. All Gift Requests become property of Sponsor and will not be acknowledged or returned. Incomplete, illegible, corrupted, or untimely Gift Requests are void and will be disqualified. Sponsor and its agencies are not responsible for lost, late, incomplete, damaged, stolen, misdirected, or illegible Gift Requests; lost, interrupted, or unavailable network, server, or other connections; or miscommunications, computer or software malfunctions, telephone transmission problems, technical failures, garbled transmissions, damage to a user's computer equipment (software or hardware), or other errors or malfunctions of any kind whether, human, mechanical, electronic or otherwise. A Gift

Request will be deemed made by the authorized account holder of the email address used to submit the Gift Request. The "authorized account holder" is the natural person assigned to an email address by an Internet service provider, online service provider, or other organization responsible for assigning email addresses for the domain.

5. *PROMOTIONAL GIFTS*. The first 250 eligible Participants may request to receive one (1) DoorDash eGift card ("Gift") with an Approximate Retail Value ("ARV") of \$25 USD. **LIMIT - ONE (1) GIFT PER PARTICIPANT. The Gifts are subject to availability and while supplies last.** Sponsor reserves the right to substitute a gift of equal or greater value. No transfer, substitution, assignment or cash redemption of Gifts is permitted, except by Sponsor, in its sole discretion. Participant will receive an email ("Email") within one (1) day after the close of the Promotional Period. The Email will contain instructions on how to redeem the Gift. Participant must redeem the Gift within 15 days from the date the Email is delivered. Participant is solely responsible for any expenses, including payment of any taxes, if any, arising out of, or resulting from, acceptance or use of a Gift. Sponsor will not replace any lost or stolen Gifts. ALL GIFTS SHALL BE ACCEPTED ON AN "AS IS" BASIS AND FOR WHICH SPONSOR MAKES NO WARRANTIES OR REPRESENTATIONS NOR ACCEPTS ANY RESPONSIBILITY. The Total ARV of all Gifts is \$6,250 USD.

Any trademarks associated with the Gifts awarded under this Promotion are registered or unregistered trademarks of their owners, who are not affiliated with nor have endorsed this Promotion. Gifts awarded under this Promotion may be subject to restrictions and licenses from their manufacturers and may require additional hardware, software, service, or maintenance to use. The Gift recipient shall bear all responsibility for use of such Gift in compliance with the conditions imposed by the manufacturer, and any additional costs associated with its use, service, or maintenance.

6. *GENERAL TERMS*. The following terms and conditions apply to each Participant:

By participating in the Promotion, you agree to comply with and be bound by these Terms and Conditions and be bound by the decisions of Sponsor, which shall be final. Sponsor reserves the right, in its sole discretion, to disqualify any individual it finds to be: (a) tampering or attempting to tamper with the operation of the Promotion or the Website; (b) violating these Official Terms and Conditions; or (c) acting in a disruptive manner, or with intent to annoy, abuse, threaten or harass any other person. The Sponsor reserves the right at its sole discretion to cancel, terminate, modify or suspend the Promotion without notice. By participating, Participant releases and holds harmless Sponsor, its affiliated, parent, and subsidiary companies, its employees, agents and officers, advertising and promotion agencies, as well as all others associated with the development and execution of the Promotion, from and against any and all liability with respect to or in any way arising from the Promotion.

By entering the Promotion, Participant agrees to be bound by these terms and that the decisions of the Sponsor are final on all matters relating to the Promotion. Participants will be asked to provide personal information to enter the Promotion, which will be transferred to servers located in the United States. By entering the Promotion, you consent to transfer of your personal information and to the terms of the Sponsor's privacy policy located at

<https://www.redhat.com/en/about/privacy-policy>. If you wish to opt out of receiving further communications from Sponsor or have other questions regarding Sponsor's privacy policy, please contact Sponsor at privacy@redhat.com.

By accepting a Gift, you grant Sponsor and its agencies the unrestricted right, in their collective or individual discretion, to publish your full name, hometown, likeness, photograph, statements, or Gift information for advertising and publicity purposes worldwide without limitation and without additional compensation or notice to you, except where prohibited by law.

In the event the Promotion is not capable of running as planned as the result of bugs, virus, non-authorized human intervention, tampering, technical failures, fraud, or other causes beyond the reasonable control of Sponsor that corrupts or impairs the administration, security, fairness, integrity or proper operation of the Promotion, Sponsor reserves the right in its sole discretion to cancel, suspend, modify or terminate the Promotion. Should the Promotion be terminated prior to the stated expiration date, Sponsor reserves the right to award Gifts based on the Gift Requests received before the termination date. Any attempt to deliberately damage the content or operation of the Promotion is unlawful and subject to legal action by Sponsor or its agents.

The Promotion is subject to all federal, state, and local laws and is governed by and construed in accordance with the laws of the State of North Carolina (U.S.), without regard to its conflict of law provisions.

7. **SPONSOR.** Red Hat, Inc. ("Sponsor"), located at 100 East Davie Street, Raleigh, North Carolina 27601, is the operator of the Promotion and is solely responsible for the fulfillment of all Gifts.