

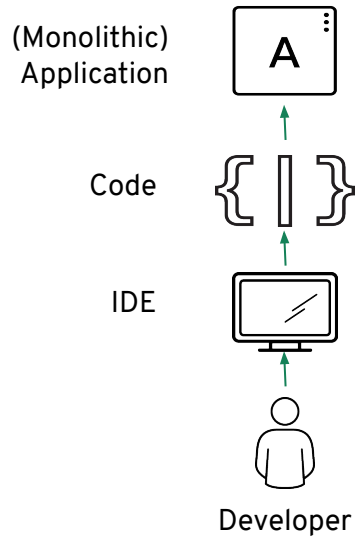
# Microservices, Containers, API's, Integration Day

May 2019

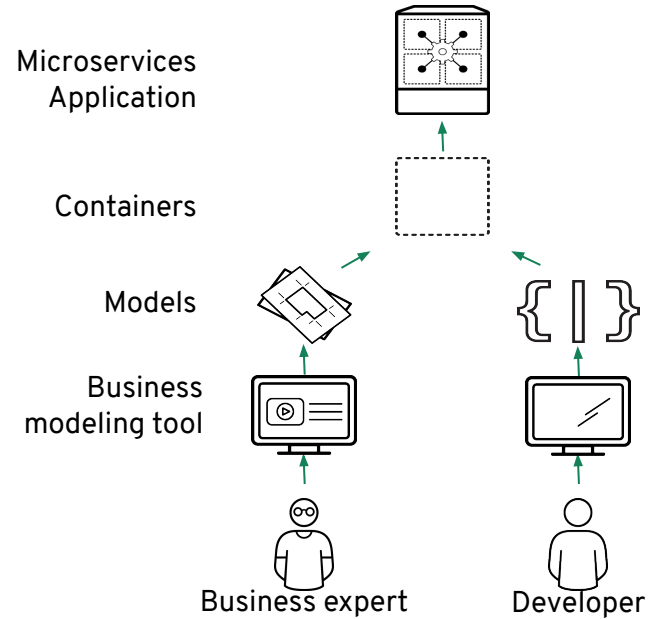
Michael Cardy  
Chief Strategist  
@realmikecardy  
[www.linkedin.com/in/michael-cardy](http://www.linkedin.com/in/michael-cardy)

# APPLICATION DEVELOPMENT IS CHANGING

## THEN:



## NOW:



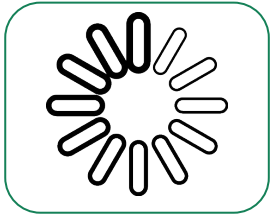
# Process Automation Manager

Low-Code Application Development for Business Users

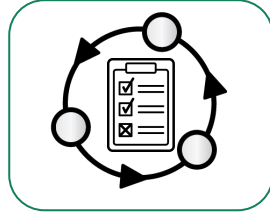
# PROCESS AUTOMATION MANAGER

## Key features

### RED HAT® PROCESS AUTOMATION MANAGER



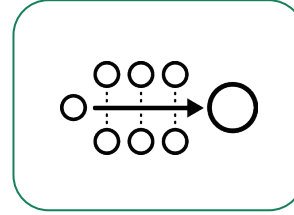
Complex event processing



Business rules



Business optimization



Process/Case management

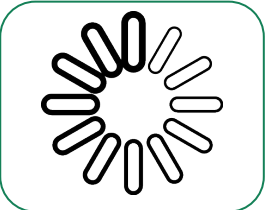


Entando UX platform

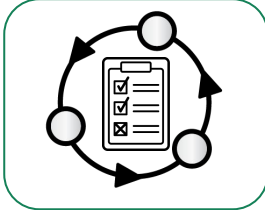
# PROCESS AUTOMATION MANAGER

## Key features

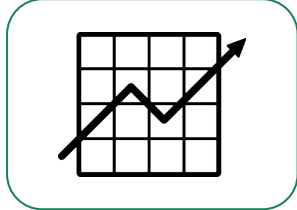
### RED HAT® DECISION MANAGER



Complex event processing

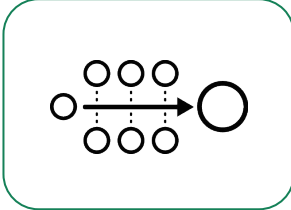


Business rules




Business optimization

### RED HAT® PROCESS AUTOMATION MANAGER



Process/Case management



Entando UX platform

# USE CASES

Applications for business automation technologies



## Banking

- Know your customer (KYC)
- Loan origination
- Credit decision
- Sales advisory
- Payments



## Insurance

- Claims processing
- Underwriting
- Quoting
- Rating
- Commissioning



## Capital markets

- Automated trading
- Trade order management
- Accounting
- Compliance KYC and Anti-money laundering (AML)
- On-boarding



## Public sector

- Claims processing
- Entitlement calculation
- Benefit calculation
- Fraud detection
- Screening



## Telecom

- Offer configuration
- Order management
- Fraud detection
- Loyalty programs
- Network monitoring



## Transportation

- Workforce management
- Promotions management
- Loyalty programs
- Customer service
- Billing



## Retail

- Recommendation
- Campaign management
- Order management
- Pricing
- Self-service



## Manufacturing

- Order management
- Billing
- Contract management

# Transforming Culture to a Agile Integration Philosophy



## CREATING THE SPACE TO INNOVATE

“By creating a shared space for testing and developing new open source solutions, I hope that [the Innovation Lab] will spur a culture of innovation within state government and lead the nation in using technology to bring the government closer to the people.”

*Lt. Gov. Gavin Newsom, 2016*

RAYMOND YEE  
School of Athens

<https://www.flickr.com/search/?license=4%2C5%2C6%2C9%2C10&ad-va-nced=1&text=the%20school%20of%20athens>  
Original image: [https://en.wikipedia.org/wiki/File:Sanzio\\_01.jpg](https://en.wikipedia.org/wiki/File:Sanzio_01.jpg)



# OPEN INNOVATION LABS

OPEN SOURCING OUR DNA TO ACCELERATE APPLICATION DEVELOPMENT

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## MISSION

To **accelerate the delivery** of our customer's innovative ideas, and **create infectious enthusiasm** for building applications **the Red Hat Way**, by leveraging community-powered innovation to **deliver an outstanding labs experience**.

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## VISION

To empower our customers to **deliver the most innovative software success stories of the 21st century**.





# Feedback Forms!

# Thank you

Red Hat is the world's leading provider of enterprise open source software solutions. Award-winning support, training, and consulting services make Red Hat a trusted adviser to the Fortune 500.



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