Red Hat Lucky Draw Prize at Gartner IT Symposium/Xpo 2020 Official Rules

NO PURCHASE NECESSARY TO ENTER OR TO WIN. A PURCHASE WILL NOT INCREASE YOUR ODDS OF WINNING. VOID WHERE PROHIBITED.

ENTRY IN THIS PROMOTION CONSTITUTES YOUR ACCEPTANCE OF THESE OFFICIAL RULES.

1. **Eligibility**. To be eligible to enter the Red Hat Lucky Draw Prize at Gartner IT Symposium/Xpo 2020 (the "Promotion"), you must be: 1) a legal resident of Australia (excluding the Australian Capital Territory) or New Zealand; 2) of the age of majority in your jurisdiction of residence; and 3) register for and attend the 2020 Gartner IT Symposium/Xpo virtual event (registration/event info available at: https://www.gartner.com/en/conferences/apac/symposium-australia) ("Event") taking place October 27–29, 2020 ("Participant"). Employees and contractors of Red Hat, Inc. and each of its respective affiliated companies, subsidiaries, advertising or promotional agencies, and other agents, and the immediate family members of, and any persons domiciled with, such employees and contractors are not eligible to enter. **Government employees and contractors are not eligible to enter.**

If you are entering as part of a company or on behalf of your employer, these rules are binding on you, individually, and/or your employer. If you are acting within the scope of your employment as an employee, contractor, or agent of another party, you warrant that such party has full knowledge of your actions and has consented thereto, including your potential receipt of a prize. You further warrant that your actions do not violate your employer's or company's policies and procedures.

2. **Entry**. NO PURCHASE NECESSARY TO ENTER OR WIN. VOID WHERE PROHIBITED. The Promotion begins on 27 October 2020 at 7:00 am Australian Eastern Daylight Time (AEDT) and all Entries must be received by 29 October 2020 at 11:59 pm AEDT (the "Promotional Period"). Entry in the Promotion is completed by registering for the sweepstakes at https://events.redhat.com/profile/275482 ("Entry"). You must complete all required information on the registration form to be eligible to enter. You may be asked to answer optional questions and/or register for future notices of online promotions, but you are not required to answer any optional questions or agree to receive future emails from Sponsor to be eligible for entry in the Promotion.

LIMIT - One (1) Entry per Participant. Subsequent Entries will be disqualified. All Entries become the property of Sponsor and will not be acknowledged or returned. Only eligible Entries actually received by Sponsor within the Promotional Period will be included in the Prize Drawing. Use of automated entries or programs or entries submitted by third parties is prohibited and such entries will be disqualified. Sponsor will

not be responsible for Entries that are in whole or part illegible, incomplete, damaged, altered, counterfeit, manipulated or obtained through fraud or lost, late, misdirected, mutilated, incomplete, or illegible entries or email, or for any computer related, online, telephonic, or technical malfunctions that may occur whether or not within Sponsor's control and such Entries are void. In the event of a dispute, an Entry will be deemed to have been submitted by the owner of the email account entered on the registration form at the time of entry. For these purposes, an email account holder shall mean the natural person assigned to such email account by the Internet access provider, online service provider or other organization responsible for assigning email addresses for the domain associated with such email account. Any questions regarding the number of Entries submitted or the owner of an email account shall be determined by Sponsor, in its sole discretion, and Sponsor reserves the right to disqualify any Entries by persons determined to be tampering with or abusing any aspect of the Promotion. Normal Internet, phone and usage charges imposed by your online or phone service may apply. Sponsor reserves the right, in its sole discretion, to disqualify any Entry not in compliance with these Official Rules.

- 3. **Selection of Winners.** On or about 30 October 2020, Sponsor will conduct a random drawing to select ten (10) potential winners from the pool of eligible Entries received by Sponsor during the Promotional Period. Each potential winner will be notified by email on or about 2 November 2020 using the contact information provided by the Participant in his or her Entry ("Prize Notification"). If a potential winner does not respond within seven (7) days after the first attempt to contact him/her, or if the Prize Notification is returned as undeliverable, that potential winner will be deemed to have forfeited the Prize, and Sponsor will select an alternate potential winner in his/her place at random from all remaining eligible Entries until all Prizes have been awarded. Winning a Prize is contingent upon fulfilling all requirements set forth in these Official Rules. Noncompliance with the foregoing, failure to abide by these Official Rules, or return of the prize notification as non-deliverable may result in disqualification and naming of an alternate potential winner.
- 4. **Prizes and Odds**. The Participants whose Entries are drawn at random will each receive one Amazon eGift card ("Prize") with an Approximate Retail Value ("ARV") of \$50 AUD. The total ARV of all Prizes awarded is \$500 AUD.

Prizes are subject to availability and Sponsor reserves the right to substitute a prize of equal or greater value. Odds of winning depend on the number of eligible Entries received. The Prize may not be redeemed for cash value and may not be transferred or assigned, except by Sponsor. The Prize consists of only the item(s) specifically listed as part of the Prize. Prizes will be delivered to Winners via email approximately one (1) to two (2) weeks after the close of Promotional Period. Sponsor will not replace any Prize that is lost or stolen. Each Prize is awarded without warranty of any kind from Sponsor, express or implied, without limitation, except where this would be contrary to federal, state, provincial, or local laws or regulations. Expenses not specifically stated above, together with the reporting and payment of all applicable taxes, fees, duties, and/or surcharges, if any, arising out of, or resulting from, acceptance or use of the Prize, are

the sole responsibility of the Winner. Restrictions, conditions, and limitations apply.

Any trademarks associated with the Prizes awarded under this Promotion are registered or unregistered trademarks of their owners, who are not affiliated with nor have endorsed this Promotion. Prizes awarded under this Promotion may be subject to restrictions and licenses from their manufacturers and may require additional hardware, software, service, or maintenance to use. Winner shall bear all responsibility for use of such Prize in compliance with the conditions imposed by the manufacturer, and any additional costs associated with its use, service, or maintenance.

5. **Condition of Participation**. By entering the Promotion, Participants agree to be bound by these Official Rules and the decisions of the Sponsor, which shall be final and binding in all respects. Any attempt to deliberately damage the content or operation of this Promotion is unlawful and subject to legal action by Sponsor or its agents. Sponsor reserves the right to disqualify persons found tampering with or otherwise abusing any aspect of this Promotion as solely determined by Sponsor.

Prize Winners may be asked to participate in publicity. Except where prohibited by law, a Winner's acceptance of a Prize constitutes permission for Sponsor to use such Winner's name, address (city and state only), statements, photograph, voice and/or likeness for any advertising and promotional purposes relating to the Promotion, in any media now known or hereafter devised, without further notice, compensation, consideration, review or consent and without regard to moral rights.

- 6. **Compromise of Promotion**. In the event the Promotion is not capable of running as planned as the result of bugs, virus, non-authorized human intervention, tampering, technical failures, fraud, or other causes beyond the reasonable control of Sponsor that corrupts or impairs the administration, security, fairness, integrity or proper operation of the Promotion, Sponsor reserves the right in its sole discretion to cancel, suspend, modify or terminate the Promotion. Should the Promotion be terminated prior to the stated expiration date, Sponsor reserves the right to award Prizes based on the Entries received before the termination date.
- 7. **Limitations of Liability**. By entering the Promotion, Participant agrees that (1) any and all disputes, claims, and causes of action arising out of or in connection with the Promotion, or any prizes awarded, shall be resolved individually without resort to any form of class action, and Participant waives his or her right to a jury trial for such disputes, claims, and causes of action; (2) any claims, judgments and awards shall be limited to actual out-of-pocket costs incurred, including costs associated with entering the Promotion, but in no event attorneys' fees; and (3) under no circumstances will any Participant be permitted to obtain any award for, and Participant hereby waives all rights to claim punitive, incidental or consequential damages and any and all rights to have damages multiplied or otherwise increased and any other damages, other than damages for actual out-of-pocket expenses. Sponsor assumes no responsibility for any error, omission, interruption, deletion, defect, or delay in operation or transmission; communications line failure; or theft, destruction of, alteration or unauthorized access to Promotion Entries. Sponsor is not responsible for any typographical or other error in the printing of the offer, administration of the Promotion, or announcement of the

Winners.

- 8. **General Release**. By entering the Promotion, Participant releases and holds harmless Sponsor, any other promotional sponsors, and each of their respective affiliated companies, directors, officers, employees, representatives, partners and agents from any liability whatsoever for any claims, costs, injuries, losses or damages of any kind arising out of or in connection with the Promotion or with the acceptance, possession or use of any prize (including, without limitation, claims, costs, injuries, losses or damages related to personal injuries, death, damage to, loss or destruction of property, rights of publicity or privacy, defamation or portrayal in a false light).
- 9. **Privacy**. Participants will be asked to provide personal information to enter the Promotion, which will be transferred to servers located in the United States. By entering the Promotion, you consent to transfer of your personal information and to the terms of the Sponsor's privacy policy located at https://www.redhat.com/en/about/privacy-policy. If you wish to opt out of receiving further communications from Sponsor or have other questions regarding Sponsor's privacy policy, please contact Sponsor at Red Hat, Inc., 100 East Davie Street, Raleigh, NC 27601, Attn: Newsletters.
- 10. **Governing Law**. The Promotion is subject to all federal, state, and local laws. The Promotion and Official Terms are governed and interpreted by the laws of the State of North Carolina (U.S.), without regard to its conflict of law provisions.
- 11. **Official Rules / List of Winners**. For a copy of these Official Rules or the Winners List (available after November 6, 2020), send your request to zniven@redhat.com no later than May 6, 2021.
- 12. **Sponsor**. Red Hat, Inc., located at 100 East Davie Street, Raleigh, NC 27601, USA, is the sponsor of the Promotion ("Sponsor").